

Neum 18-20/4/2018

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The New Management Operating System for the Digital World

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# A long time ago in a galaxy far, far away....



"We live in times of great change..."



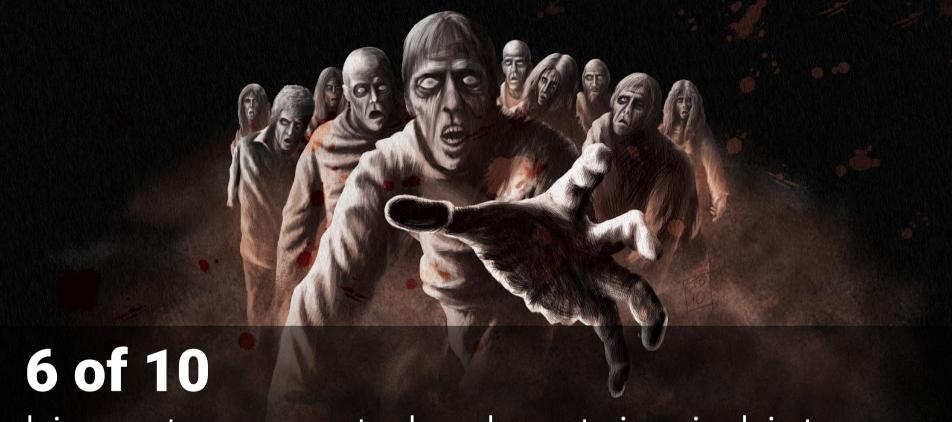
The average lifespan of an S&P 500 company:

1920 - 67 years

1983 - 30 years

1958 - 57 years

2016 - 24 years



biggest corporate bankruptcies in history have occurred in last 10 years!



Out of the 1,000 biggest companies in the US 10 years ago, almost 70% are not on the list anymore!



One third of all public companies will disappear within the next 5 years!



Intangible assets as a share of S&P500 market value: 1975 - 17%



"You Shall Not Pass!"



Intangible assets as a share of S&P500 market value:

1975 - 17%

2015 - 84%



#### Formula 1° then and now

Steering wheel: 1993 versus 2015

Sauber C12 | 1993



Sauber C34 | 2015





Days of training a year a worker gets from the employer: 1970s – 17 days

2010s - 11 days

**THINKERS** THE **WORLD'S TOP 50 LEADERSHIP & MANAGEMENT THINKERS** 



### Tom Peters Lifetime Achievement Award



"Despite the explosion in technology, it still is all about the people." So, with all this change happening, how are employees going to feel?





"For a majority of employees going to work every morning feels like **going to the dentist!**"



#### Gallup's State of the Global Workplace

- 13% of employees are "Engaged"
- 63% are "Not Engaged"
- 24% are "Actively Disengaged"



"How many of you have some dead wood in your organizations?"

"Most of what we call management consists of making it difficult

for people to get their jobs done."

Peter Drucker, management thinker







OPĆINA NOVI GRAD SARAJEVO 103

SLUŽBA ZA ZAJEDNIČKE POSLOVE

Riderle Boris referent za posluživanje napitaka



OTIN 0°C \* KRALJEVO - 3°C \* KOPAONIK - 11°C \* ZLATIBOR - 7°C

AVCEM, ISPRED SUKOBI POLICIJE I DEMONSTRANATA

Raspisujemo konkurs za radnu poziciju:

# SUPERVIZOR MAGACINA KROMPIRA

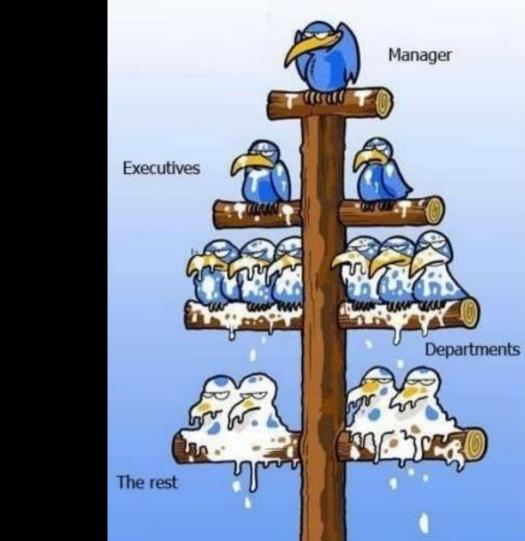
Mesto rada: Maglić (Bački Petrovac)

#### Opis posla:

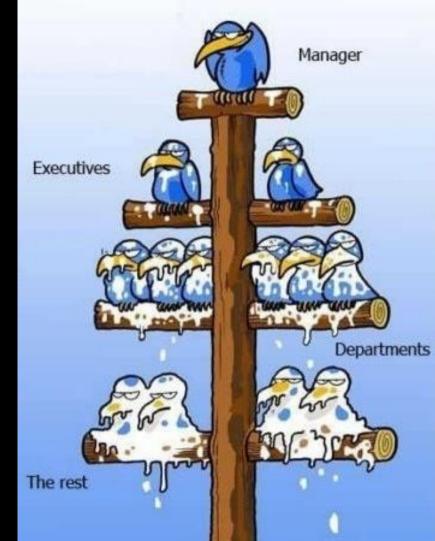
 Strateški upravlja magacinom krompira u skladu sa politikom i vizijom kompanije

# Hierarchy





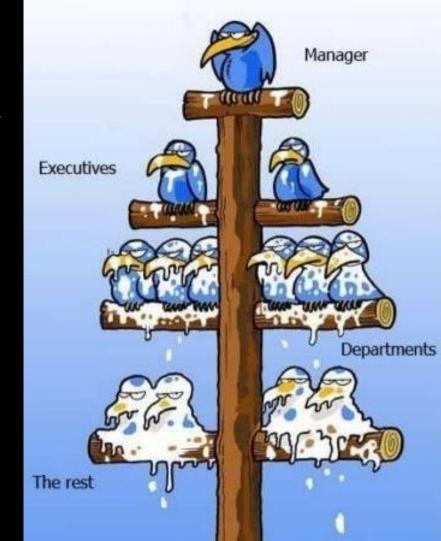
When top level guys look down, they see only

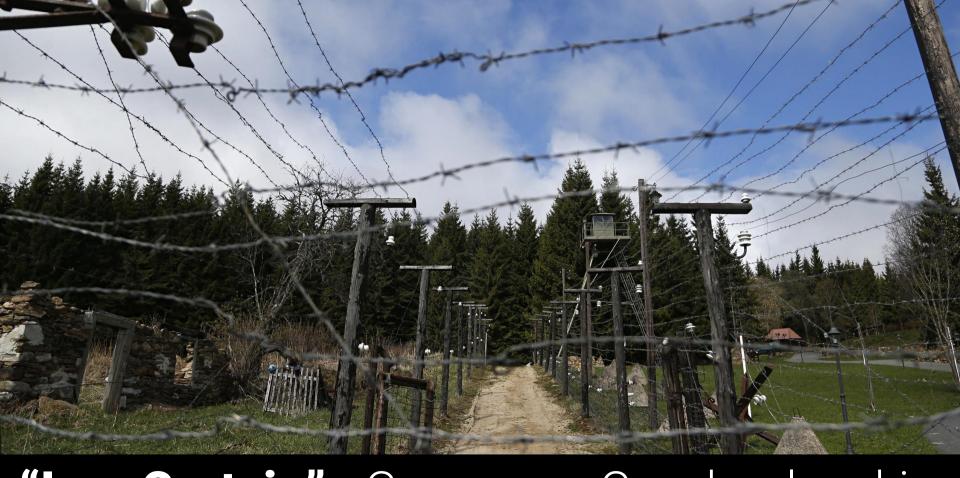


When top level guys look down, they see only s\*it!

When bottom level guys look up, they see only

a\*\*holes!





"Iron Curtain" - Germany - Czechoslovakia



Even after 25 years, red deer still don't cross the old Iron Curtain!



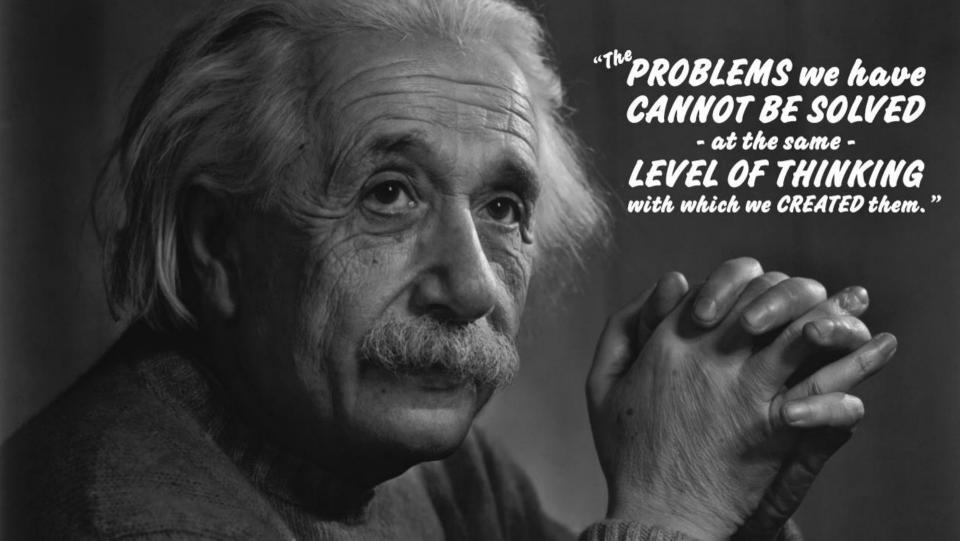


Why do hotels rarely, if ever, reach out and tell their guests they left something in the room?





21st-century internet-enabled business processes, mid-20th-century management processes, all built atop 19th-century management principles."





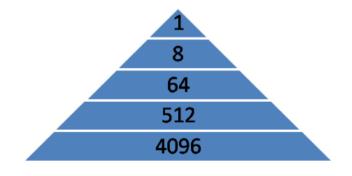
What's The Future of management?



"The future is already here - it's just not very evenly distributed."

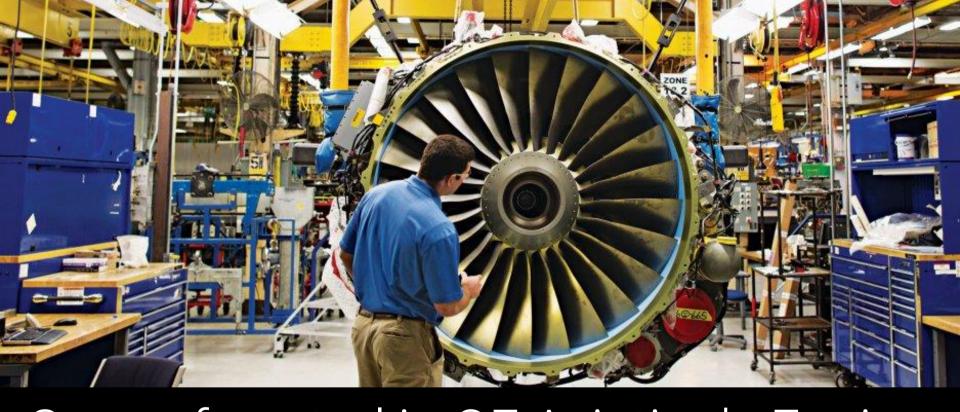
## 

## Span of Control





Span of control in Google is 60!



Span of control in GE Aviation's Engine Facility in North Carolina is **400!** 



No vacation policy.



The company that helps employers track employee's time has stopped tracking their own employee's time!



**OUR FAMILY... CARING FOR YOUR FAMILY** 

Unlimited vacation isn't about days off. It's about trust.



"Your desk has wheels for a reason."



A lattice, not a hierarchy



A Smarter Way to Share.



Buffer has made its whole team's salary information public



Whole Foods did it before it was cool



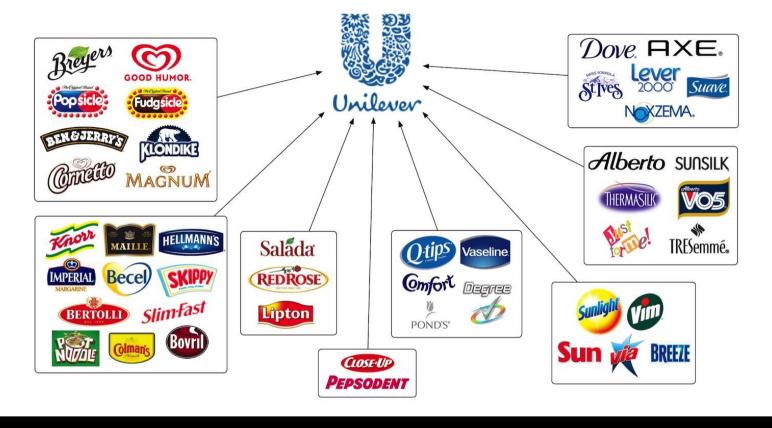
Don't treat your employees like mushrooms:



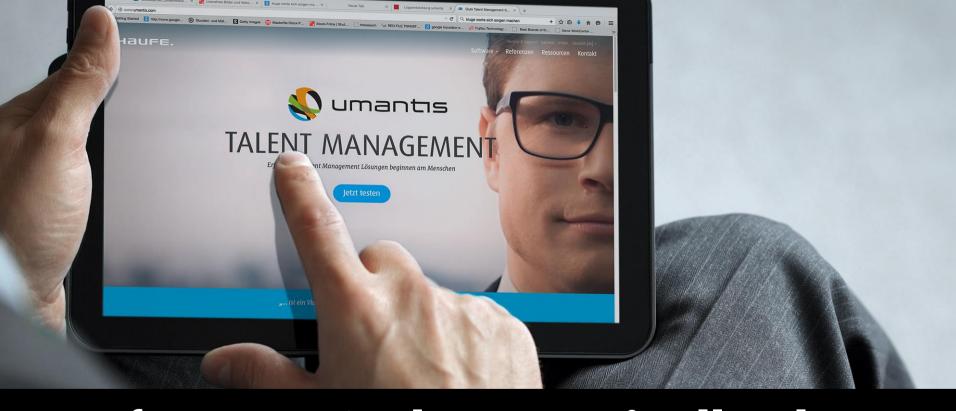
Don't treat your employees like mushrooms: "Don't keep them in the dark and don't regularly throw s\*it on them"!



At Morning Star, **employees are responsible** for acquiring the tools and equipment they need!



Allows employees to work anywhere and for as few hours as they like, so long as they get the job done!



Haufe-Umantis democratically elects its CEO every single year

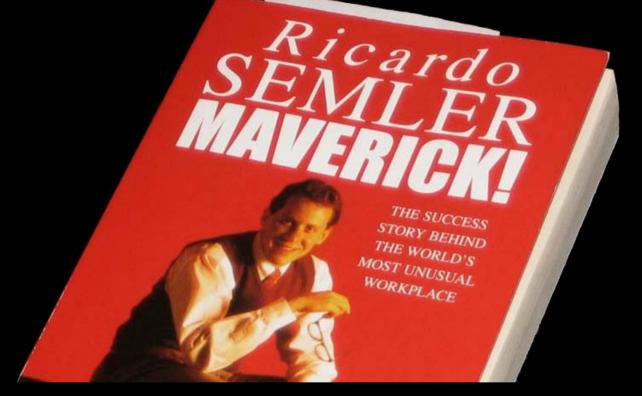


Infosys reorganizes itself every 2 or 3 years, to avoid a rise in **systemic resistance**!





Entrepreneurial platform for its employees



No job titles. No dress code. No organizational charts. Employees set their own schedules and own production quotas. All financial information is public.



"The one thing that will certainly get you **fired** here is being someone who does things the way we've always done them."

## Remember those red deer in Czech Republic?



## Don't be a deer! Cross that line!



